

ITS Spring 2025 Internships

Title:	Positions description:	Link:
<p>Systems Administration Intern</p> <p>Undergraduates Only</p>	<p>The Systems Administration internship on the Collaboration Services and Identity Management team seeks to give an overview of what it is like to work in the IT infrastructure space. Candidates for the internship should be interested in the operations and fundamentals of systems administration in a modern IT department. This specific role is with a team that focuses primarily on Microsoft server and cloud technologies including Microsoft Windows Server, Active Directory, Microsoft Exchange, Microsoft SQL Server services, Microsoft SharePoint services, Microsoft's Azure Platform, and other related technologies. Documentation skills are also extremely important in complex computer environments with the ever-changing landscape and technological improvements that are released on a regular basis. Conveying ideas and instructions to end-users is important in-service delivery and the candidate should be prepared to spend time in this area.</p> <p>A successful candidate should be able to communicate effectively verbally and in writing. They should be able to learn to document existing & new processes, convey technical information to technical and non-technical users, and also be able to review current documentation for usability. A candidate should be able to utilize problem solving skills, which is a critical skill in the information technology industry. Candidates should have an open mind to learning new technical skills.</p>	<p>https://fsu-csm.symplicity.com/students/app/jobs/detail/89dee29dd5b942ed9a9e2888b82a9f94</p>
<p>Cyber-Security Operations Center Intern</p> <p>Undergraduates Only</p>	<p>The Cybersecurity Operations Center Intern will assist in identifying and mitigating cybersecurity threats. Responsibilities include reviewing IT abuse emails to identify potential spam and scams, supporting InSight VM scanning, and participating in the Vulnerability Management Program (VMP) processes. The intern will also help prepare the monthly vulnerability report for the Chief Information Security Officer (CISO) and support Proofpoint threat hunting processes. In addition, the intern will aid in the use of Crowdstrike and Microsoft Defender Endpoint Detection and Response (EDR) tools. This role requires proactive engagement in developing cybersecurity measures in collaboration with the Information Security and Privacy Office (ISPO).</p>	<p>https://fsu-csm.symplicity.com/students/app/jobs/detail/622fa62d3fb1855fb2310b27de24169d</p>

<p>Enterprise System Analyst Intern</p> <p>Undergraduates Only</p>	<p>Overview</p> <p>The Enterprise Systems Analyst Intern will play a pivotal role in supporting our organization's enterprise systems. This internship offers a unique opportunity to gain hands-on experience in analyzing, designing, and implementing solutions that drive operational efficiency and innovation.</p> <p>Responsibilities</p> <p>Assist in the analysis of current enterprise systems to identify areas for improvement and optimization. Participate in the design and development of new enterprise systems(ERP) enhancements. Collaborate with cross-functional teams to ensure alignment and effective implementation of enterprise systems. Learn and apply industry best practices and methodologies in enterprise systems analysis and design. Learn Oracle database technology and SQL.</p> <p>Qualifications</p> <p>Pursuing a degree in Computer Science, Information Systems, or a related field. Strong analytical and problem-solving skills. A passion for learning and a desire to contribute to the success of the FSU.</p> <p>Benefits</p> <p>Benefits</p> <p>Gain valuable hands-on experience in enterprise systems analysis and design. Work under the guidance of experienced professionals in a supportive and collaborative environment Opportunities for networking and professional development.</p> <p>About Our Team:</p> <p>Our team is a fast-paced and innovative group dedicated to providing world-class enterprise solutions. We value teamwork, collaboration, and a commitment to excellence. As an intern, you will have the opportunity to contribute to meaningful ERP projects and learn from experienced professionals.</p>	<p>https://fsu-csm.symplicity.com/students/app/jobs/detail/8dc0592d457f426b25f0dbc84f300fa1</p>
<p>Classroom Support Tech Intern</p>	<p>The intern will accompany full time technicians as they respond to problems in the 250+ technology-enhanced classrooms. They will fix minor problems with the</p>	<p>https://fsu-csm.symplicity.com/students/app/jobs/detail/8dc0592d457f426b25f0dbc84f300fa1</p>

Undergraduates Only	computer and AV equipment in real time and refer more serious problems to the proper group. In addition, they can choose additional projects involving training, data collection, documentation, programming, etc.	ail/7d455da812684df1f43accb49cc221ea
Full Stack Web Developer Intern Undergraduates Only	<p>Position Overview: The ITS data analytics team is seeking a motivated and detail-oriented intern to support the research studies and data management efforts at College of Nursing. This position offers a unique opportunity to work in a fast-paced environment under the guidance of a seasoned supervisor with over 15 years of data management and 10 years of web development experience. The intern will occasionally attend in-person meetings and collaborate closely with management staff and research faculty, gaining valuable expertise in the healthcare field.</p> <p>Key Responsibilities:</p> <ul style="list-style-type: none"> • Develop and maintain data collection and management dashboards. • Perform data analytics to support research projects. • Collaborate with researchers to understand data requirements and provide analytical support. • Ensure data integrity and security in all data management activities. • Participate in team meetings and contribute to project planning and execution. <p>Qualifications:</p> <ul style="list-style-type: none"> • Proficiency in Python and Django. • Experience with databases and data management. • Familiarity with GitHub for version control. • Knowledge of JavaScript, HTML, and CSS. • Strong analytical and problem-solving skills. • Excellent communication and teamwork abilities. 	https://fsu-csm.symplicity.com/students/app/jobs/detail/9a2cbad18671c7a9f240ffa9d94662fc
Enterprise Solutions Intern Undergraduates Only	Are you interested in being exposed to a variety of different IT technologies? The ITS Enterprise Architecture team is currently working with different technology ranging from but not limited to Identity and Access Management, cloud platform technologies like AWS and Azure, and data strategy solutions. The Enterprise Solutions Intern will assist the Enterprise and Solutions Architect in gathering and documenting critical information related to various projects. This role involves conducting research, compiling data, and creating detailed documents to support the architecture team. The intern will also participate in meetings, take notes, and ensure that all documentation is accurate and up to date. Strong analytical skills and attention to detail are essential for this position. The ideal candidate is a proactive learner with excellent	https://fsu-csm.symplicity.com/students/app/jobs/detail/8dc0592d457f426b25f0dbc84f300fa1

	communication skills and a keen interest in enterprise solutions and architecture.	
Business Analyst Intern – Finance Undergraduates Only	<p>This is an entry level functional analyst position that will be responsible for assisting with all ERP Financial modules. This position will participate in a financial system upgrade and updating test scripts. This position will also assist with monitoring our ticketing system and ensure time resolutions.</p> <p>Main Responsibilities:</p> <ol style="list-style-type: none"> 1. Support all ERP Financial Modules 2. Review and assist with resolving customer support cases 3. Assist with completing various reconciliations between modules and systems 4. Do upgrade testing and revise test scripts 	https://fsu-csm.symplicity.com/students/app/jobs/detail/d687107f55a5aca033a55901d8c93083
ITS HR Application Services UAT Intern Undergraduates Only	<p>This intern will play a vital role in ensuring critical system updates are applied and function as expected for employees in the University's information system, Human Resources. This position will manage testing for employee-facing features and functions. It will include facilitation of testing using existing test scripts, development of new test scripts where applicable. It will also include recording of results, and documenting and communicating issues found in testing. This intern will work directly with the HR Application Services business analysts to further develop their working knowledge of the system, and report issues discovered. This individual will need to have strong written and verbal communication skills. Main responsibilities include providing status reports on testing results, document the testing process, work with HR Application Services business analysts to report issues encountered to development, and validate any issue resolution.</p>	https://fsu-csm.symplicity.com/students/app/jobs/detail/c4889a2da1c635affbb9a2dfb60dd8ed
ITS Human Resources Intern Undergraduates Only	<p>The ITS HR Internship is designed to provide hands-on experience and insight into the various aspects of human resources within the Information Technology Services (ITS) department. The intern will work closely with the HR team, contributing to recruitment efforts, ensuring accurate completion of important actions, and supporting HR administration functions, including special projects as assigned to increase the efficiency and effectiveness of the department. The intern will be able to work under the guidance of an experienced supervisor who has made significant contributions to the HR team.</p> <p>Main Responsibilities:</p> <ul style="list-style-type: none"> • Assist the HR Business Partner team with daily administrative operations, participating in the recruitment 	https://fsu-csm.symplicity.com/students/app/jobs/detail/56b3dbaeea4034aed206861b5b82239

	<p>process, time entry process, and other departmental HR processes.</p> <ul style="list-style-type: none"> • Collaborate cross-functionally with the entire HR team to understand areas of process improvement and develop ideas and materials (i.e., onboarding, streamlining processes, etc.). • Review and analyze HR policies, procedures, and forms and recommend changes to improve efficiency and effectiveness. • Research, compile, and analyze HR-related queries and data and enter data into spreadsheets. 	
<p>Identity and Access Management Intern Undergraduates Only</p>	<p>Develop Documentation: Work with existing team members to formalize documentation of existing procedures as well as map out new changes as we implement. 2. Facilitate Communication: Act as a liaison between different teams to ensure effective communication and collaboration. 3. Develop Training Materials: Develop training materials as we implement new functionality and work with others to ensure accuracy and simplicity. 4. Stay Updated: Keep abreast of updates and changes in identity tools and resources, and communicate these changes amongst the relevant teams. 5. Troubleshoot Issues: Assist in troubleshooting any issues that may arise during the use and implementation of identity management tools</p>	<p>https://fsu-csm.symplicity.com/students/app/jobs/detail/2c12d952154c7471f2c213860e8df353</p>
<p>System Automation Internship Undergraduates Only</p>	<p>The Information Technology Services (ITS) unit of FSU manages the computing infrastructure for all of FSU's IT operations, including networking, student services, financial operations, and human resources. The Linux Enterprise Applications and Systems (LEAS) unit within ITS supports the management of the Linux servers that provide part of the computing infrastructure. We install servers running on virtual machines, bare metal, and AWS and Azure cloud services; configure, manage, and monitor them; and maintain their security. In addition, we manage several core services, including NiFTy, MyWeb, and E-mail lists.</p> <p>The position requires the ability to write programs/scripts in at least one of the languages Perl, Python, or Bash. The administrator intern should already have some basic Unix or Linux knowledge and be able to interact with the servers using SSH and command-line tools. Familiarity with Ansible would be helpful, though students should be able to learn enough on the job. Some knowledge of basic networking concepts will also be helpful.</p>	<p>https://fsu-csm.symplicity.com/students/app/jobs/detail/507ccd101fd5df2eeee9320c96f3a562</p>
<p>Enterprise Resource</p>	<p>FSU use ERP Software called PEOpleSoft to manage finance&Supply Chain, human resources, and Campus</p>	<p>https://fsu-csm.symplicity.com/s</p>

<p>Planning Intern Undergraduates Only</p>	<p>Solutions.</p> <p>The Intern will partially be responsible for implementing, configuring, and maintaining PeopleSoft applications to support the existing business processes.</p> <p>This role involves working closely with various departments to ensure seamless integration and optimal use of the PeopleSoft system.</p> <p>Tasks</p> <p>Assist in maintaining of PeopleSoft modules (e.g., HR, Finance, Supply Chain, Campus Solutions).</p> <p>Provide support to end-users, troubleshooting issues, and answering queries.</p> <p>Maintain data integrity by ensuring accurate and timely updates to the PeopleSoft system.</p> <p>Participate in system upgrades and ensure compatibility with existing processes.</p> <p>Assist with proof-of-concept testing and evaluation of new tools or technologies.</p> <p>Work with cross-functional teams to gather requirements and design solutions.</p>	<p>students/app/jobs/detail/dbed809917a2f3aecf67a721e8c100da</p>
<p>ITS Endpoint Services Intern Undergraduates Only</p>	<p>Advanced Technical Services is an all-encompassing entity that works together to bridge the gap between the University and the service providers of ITS. ATS works directly with many teams across ITS to give the best and most consistent answer for the user. ATS strives to provide strong customer support while also giving strong technical answers</p> <p>Provides quality, effective, reliable, and responsive ITS service support to FSU</p> <p>Students, Faculty and Staff regarding their computing needs. Performs routine tasks in high level and secure systems. Configures, maintains, troubleshoots, or modifies computer, software, hardware, multimedia equipment, and related devices. Initiates routine diagnostics to determine cause of equipment or software failure and follows standard procedures for problem resolution. Installs and customizes application software.</p> <p>Assist in high level projects with managers and directors.</p>	<p>https://fsm.symplicity.com/students/app/jobs/detail/89ae9078189ff455153f1722a3e7ed8c</p>
<p>Marketing Assistant Intern</p>	<p>The marketing assistant will be tasked with using the power of various communication platforms to highlight the many ways technology is being used at FSU to enhance the student experience.</p> <p>Working as part of the Integrated Communications team within Information Technology Services (ITS) Strategy and Engagement team, the marketing assistant will assist with</p>	<p>https://fsm.symplicity.com/students/app/jobs/detail/c04a5d6f3779b96f1dadad339f7eedc5</p>

	<p>the communication and outreach of new and existing technology services and initiatives. You will be part of a high-performing team with infectious energy, and primary responsibilities are to generate content for multiple channels, including social, digital and the occasional print piece.</p> <p>In this role, you will gain experience managing editorial content calendars, researching and developing news articles, assisting in the creation of social media content and assisting the marketing specialist and marketing coordinator with marketing campaigns. In this role, you will gain experience managing editorial plans, researching and developing news articles, and leading cross-collaboration among all editorial platforms. You will also collaborate and work with graphic designers and videographers to bring your content to life.</p> <p>Primary Duties include:</p> <p>Creating monthly editorial calendar</p> <p>Developing and collecting content for ITS News Site</p> <p>Contributing to monthly social media calendar</p> <p>Assisting small marketing campaigns</p> <p>Other marketing work as needed</p> <p>The ideal candidate will have a knack for writing and a creative mindset ... someone who can add some spark to campus technology and find ways to connect with the student body to drive awareness of ITS services.</p> <p>Perks include being a part of an intern cohort within ITS, attending various team meetings, one-on-one mentorship, and various networking opportunities.</p>	
<p>Project Management Intern</p>	<p>As a Project Management Intern, you will be responsible for creating detailed project plans and generating comprehensive status reports. You will gain hands-on experience with Smartsheet, learning to create and manage timelines and dashboards effectively. Additionally, they will be introduced to key performance indicators (KPIs) and performance metrics, understanding their importance in project management. This role offers a unique opportunity to collaborate with various departments and contribute to the successful execution of</p>	<p>https://fsu-csm.symplicity.com/students/app/jobs/detail/214c6b33a785221df44629c0eae9deff</p>

	<p>projects. Ideal candidates are organized, proactive, and eager to learn about project management tools and methodologies.</p> <p>The intern will be assigned work on active projects, aligning with experienced project managers to provide experience working with diverse teams and learning to collaborate across functions and departments.</p>	
Emerging Technologies Intern	<p>We are seeking a motivated and innovative Emerging Technology Intern to join our team. This internship offers a unique opportunity to develop custom immersive experiences in Unity for Microsoft Mesh, using a cutting-edge platform for mixed reality collaboration. The intern will gain hands-on experience in a fast-paced, team-oriented environment, working closely with experienced developers and industry experts. This role is ideal for students passionate about emerging technologies and eager to contribute to impactful FSU projects. The intern will be mentored by a supervisor with experience adapting in the growing field of emerging technology, ensuring a valuable learning experience and opportunities for professional growth.</p> <p>Main Responsibilities/Projects:</p> <ul style="list-style-type: none"> - Collaborate with the development team to design and implement custom experiences in Unity for Microsoft Mesh. - Assist in the creation and optimization of 3D models, animations, and interactive elements. - Participate in brainstorming sessions and contribute innovative ideas for enhancing user experiences. - Conduct testing and debugging to ensure the functionality and performance of developed environments - Document project progress and provide regular updates to the supervisor and team members. - Engage in professional development opportunities, including meetings with leadership and networking events across FSU. 	https://fsu-csm.symplicity.com/students/app/jobs/detail/4cec834616f56e9d448a14574d59e4cf
Technical Specialist - VoIP with FSU ITS	<p>Install, configure, and maintain VoIP equipment and services, including IP phones, voice mailboxes, voice gateways, and call management systems.</p> <p>Monitor VoIP systems' performance, identify and resolve any issues to ensure optimal operation and reliability.</p> <p>Provide Tier 2 Helpdesk support for VoIP-related issues, ensuring timely and effective resolution of user queries.</p> <p>Collaborate with IT team members to enhance and optimize voice communication systems.</p>	https://fsu-csm.symplicity.com/students/app/jobs/detail/ffa9ac0f8b9b2525c56581699b6bdb45

	<p>Conduct regular system tests and backups to ensure data security and integrity.</p> <p>Stay current with the latest technologies and trends in VoIP services.</p> <p>Document all VoIP-related procedures and configurations to maintain a comprehensive knowledge base.</p>	
<p>Virtualization System Administration Intern</p>	<p>This role will find you working on a variety of enterprise information technology tasks related to virtualization and storage technologies. Through your knowledge of computer operating systems, networking, security, and digital storage concepts you will be working with other information technology professionals in central IT, as well as across the university.</p> <p>The ESVS Intern will analyze available data from these systems to resolve problems and determine where improvements could be made, generate documentation for other IT professionals, and assist other students or staff either in person or over the phone. The professional members of the ESVS team have an average of 25 years' experience each to help the ESVS Intern succeed in a variety of current and upcoming projects, and as professional references.</p> <p>This internship will give you valuable, in-demand experience desired by information technology employers. The ESVS Team is responsible for managing the storage infrastructure that includes 8 Petabytes of data in storage area networks, file shares, and data protection systems. ESVS also manages over 800 virtual machines running either on-premises at the university datacenter or in the cloud. We also support the myFSUvLab, Kumo OneDrive Mapping, and Virtual Desktop Infrastructure services at FSU.</p> <p>Projects:</p> <ul style="list-style-type: none"> • Creating and building virtual machines running a variety of server and desktop operating systems. • Monitoring systems for performance-related problems or software errors and develop a plan to mitigate these issues. Then document the work for review by other IT professionals. • Installing applications on multi-user systems and publishing these applications for use in myFSUvLab. • Creating desktop pools and installing apps for the virtual desktop infrastructure system. • Reviewing system security and addressing vulnerabilities. • Working with PowerBI to create data visualizations for management. 	<p>https://fsu-csm.symplicity.com/students/app/jobs/detail/da91dd248c34d8c541caaf8178b4bbd5</p>

<p>Business Analysis Intern - Finance</p>	<p>This is an entry level functional analyst position that will be responsible for assisting with all ERP Financial modules. This position will participate in a financial system upgrade and updating test scripts. This position will also assist with monitoring our ticketing system and ensure time resolutions.</p> <p>Main Responsibilities:</p> <ol style="list-style-type: none"> 1. Support all ERP Financial Modules 2. Review and assist with resolving CRM cases 3. Assist with completing various reconciliations between modules and systems 4. Do upgrade testing and revise test scripts 	<p>https://fsu-csm.symplicity.com/students/app/jobs/detail/d687107f55a5aca033a55901d8c93083</p>
<p>Data Analytics Intern</p>	<p>This position will be responsible for performing statistical analyses on large datasets to find trends, patterns, and relationships. The role demands a keen eye for detail and a robust understanding of data analytics tools and methodologies.</p> <p>Key Responsibilities</p> <ul style="list-style-type: none"> • Perform Statistical Analyses: Analyze large datasets to identify trends, patterns, and relationships. Apply statistical methods to extract meaningful insights from complex data structures. • Data Identification and Preparation: Identify relevant datasets from various sources. Prepare datasets by filtering out irrelevant information and removing duplicates to ensure data integrity and accuracy. • Documentation: Document data sources, analytical methods, and processes for reporting and future reference. Ensure all documentation is clear, precise, and follows standard procedures. • Report Generation: Follow a standardized format for generating comprehensive reports. Ensure reports are detailed and provide actionable insights. • Data Visualization: Create dashboards, charts, and graphs to visualize data and analytical outcomes. Utilize tools such as Power BI and Tableau to present data in an accessible and understandable format. • Data Collection: Use tools like Snowflake to collect and manage data from various sources. Ensure data is properly stored and easily retrievable for analysis. • Predictive Analysis: Utilize qualitative and quantitative data analysis techniques to understand potential future trends and outcomes. Provide forecasts and predictive models to guide decision-making processes. 	<p>https://fsu-csm.symplicity.com/students/app/jobs/detail/ca757e5cfc23710c6302d15fcd7ea139</p>
<p>AiM Assistant Intern –</p>	<p>Position is the primary interface between the applications team and users within Facilities and across campus.</p>	<p>https://fsu-csm.symplicity.com/s</p>

Facilities with FSU ITS	Receives and initially responds to incoming AiM (work management system) related work orders. Assists users in AiM desktop, dashboard, and personal query set up. Assists users with AiM mobile application issues. Adjusts user permissions and roles within AiM.	https://fsu-csm.symplicity.com/students/app/jobs/detail/c23358c8736b5cc2074f5af6aa8983b9
Desktop Support for Windows/Mac	<p>The Office of Information Technology (OIT) at the College of Education, Health, and Human Sciences* supports all the technology needs of the five departments within the college: School of Teacher Education, Educational Psychology and Learning Systems, Educational Leadership and Policy Studies, Sport Management, Human Development and Family Science, and Nutrition and Integrative Physiology. OIT supports hardware and software procurement, lifecycle planning and replacement, classroom audio-video equipment, specialized research computing and instruments, and desktop support.</p> <p>Interns will be exposed to a variety of Information Technology responsibilities within the CEHHS OIT department, including but not limited to Windows desktop support, macOS/iOS support, workstation vulnerability management, Salesforce case management, and software application support to gain knowledge and understanding of information technology role in an academic unit at FSU.</p>	https://fsu-csm.symplicity.com/students/app/jobs/detail/765d62465f1ac07ce5a111f80f2aecbb
Enterprise Security Reporting	<p>The ISPO, Enterprise Security Architecture group provides comprehensive security guidance to enable FSU units to operate in a secure environment and maximize visibility into their systems. We achieve this by offering expert security architecture, defense in depth design, security reporting, and security consulting services that are tailored to meet the unique needs of the diverse units at FSU.</p> <p>The Enterprise Security Architecture (ESA) group resides within the FSU Information Security and Privacy Office (ISPO). The position will work under a supervisor and with a team that has many years of experience in enterprise network design and management, IT management, application development, IT leadership, and security.</p> <p>The primary focus of this position will be to assist in the development and maintenance of Scientia (FSU's Enterprise Security Reporting solution), research and analyze security analytics from the many data sources and tools implemented in the FSU environment, and work with</p>	https://fsu-csm.symplicity.com/students/app/jobs/detail/3621f0eaa0ea31d86ee9f197b41773cc

	<p>the ESA team to determine if and how these security analytics can be integrated into Scientia.</p> <p>Scientia is composed of MS Power BI, Snowflake, and Python. Scientia utilizes regular expressions to identify and correlate data elements (mapping). This position will be exposed to the tools used for the development of Scientia, and the architecture of this solution and will utilize MS Power BI, Snowflake, and other tools to analyze data sets and work to improve visibility into the University IT assets to improve the overall security posture.</p>	
<p>Enterprise Storage and Virtualization</p>	<p>This role will find you working on a variety of enterprise information technology tasks related to virtualization and storage technologies. Through your knowledge of computer operating systems, networking, security, and digital storage concepts you will be working with other information technology professionals in central IT, as well as across the university.</p> <p>The ESVS Intern will analyze available data from these systems to resolve problems and determine where improvements could be made, generate documentation for other IT professionals, and assist other students or staff either in person or over the phone. The professional members of the ESVS team have an average of 25 years' experience each to help the ESVS Intern succeed in a variety of current and upcoming projects, and as professional references.</p> <p>Main Responsibilities:</p> <p>Block\File Storage Administration</p> <p>Backup Storage Administration</p> <p>Projects:</p> <p>Building File Shares for University Use across campus</p> <p>Create SAN zones for server block storage access.</p> <p>Configure backups for servers.</p>	<p>https://fsu-csm.symplicity.com/students/app/jobs/detail/4b1f51fc7dd3bb590d8d2aa6e4fe6448</p>

	Reviewing system security and addressing vulnerabilities	
IT Support Assistant	<p>The Office of Research is the administrative arm that supports researchers in their scientific and creative endeavors. Research Technical Operations is a team of IT Professionals that provide high-level technical support to these departments and the Coastal and Marine Lab. RSCH IT was formed to handle the complex and unique IT needs supporting those who support the researchers throughout the university,</p> <p>The intern position will support our RSCH IT department in day-to-day technical operations and will work on a team led by an IT Manager with an MIS who brings over 20 years of experience in a variety of IT functions including Service Desk, Networking, Technical, VOIP, and leadership. The ideal candidate will have a basic understanding of information technology principles, an interest in expanding technical skills, and the ability to work effectively within a team. This internship offers the opportunity to gain hands-on experience in real-world IT scenarios while resolving helpdesk cases and contributing to ongoing projects.</p> <p>Responsibilities</p> <ul style="list-style-type: none"> •Assist IT staff with basic technical support tasks, including troubleshooting, diagnosing, and resolving hardware and software issues. •Assist IT Analysts with PC setup by installing, upgrading, or relocating hardware and ensuring cable management meets the professional standards expected of the RSCH IT department •Organize and maintain the physical IT inventory ensuring equipment is properly labeled, stored, and accounted for. •Maintain accurate inventory of IT equipment, users, and licensing using various systems and databases. •Prepare devices for surplus or recycling. •Assists team with regular audits of various systems (like equipment use, access permissions, and roles). 	https://fsu-csm.symplcity.com/students/app/jobs/detail/226d2035c8bc114d3dcb94e613278b84
Junior Accountant - with FSU ITS	IT Financial Management (ITFM) is quickly becoming an integral part of determining strategic priorities within the IT environment. IT leaders need to know the total cost of	https://fsu-csm.symplcity.com/students/app/jobs/detail/226d2035c8bc114d3dcb94e613278b84

	<p>ownership to set priorities, create project level budgets, and measure outcomes.</p> <p>This intern position will be directly involved in various aspects of the Fiscal Operations for ITS. We are looking for someone that wants to learn about the ins and outs of an accounting role.</p> <p>You will work in the FSU accounting system to obtain information from the general ledger. You will learn how to access, export, and analyze this data. In addition, you will organize and analyze this data in Excel to prepare reconciliations, special reports, and detailed analytics. You will get the opportunity to work directly with the Assistant Director of Fiscal Operations for ITS. In addition, you will gain experience collaborating with other members of the Fiscal Operations team and the ITS Executive Leadership Team.</p> <p>You will get an understanding of how the ITS department receives central funding and how we generate revenue to cover the costs of operations. You will also learn what different costs make up the numerous services ITS provides campus wide. What you will learn will be transferable into valuable skills in your future career. This position requires a working knowledge of Excel as well as understanding basic principle accounting concepts. The ideal candidate will be pursuing a degree in accounting or finance.</p>	ail/22a2bd79ecbbc32d4a6f53ae82c44857
<p>Technology Intern - FSUS with FSU ITS</p>	<p>This position will work alongside of existing Technician. The eventual goal is to obtain skills for ability to work Help Desk tasks or projects without guidance. Will start with basic tasks moving into classroom workstation support.</p>	https://fsu-csm.symlicity.com/students/app/jobs/detail/f725571abbccf4edb9009e63862d141a
<p>Project Management Intern - Law with FSU ITS</p>	<p>Position Description:</p> <p>The College of Law, an ITAPP partner with ITS, is looking for a project management intern to assist the Technology Office with its various project needs. The right person is detail-oriented, communicates well both verbally and in writing, and is excited to work with a fun team of tech professionals as well as other departments in the college to help us complete our missions. These duties include outlining the steps required to complete a project, communicating with stakeholders on the status of projects or to schedule meetings, finding ways to streamline our processes and communication, and researching ideas for</p>	https://fsu-csm.symlicity.com/students/app/jobs/detail/c6a575e31379e633e30fde0e62a0cffe

	<p>future projects. Not only will this intern make an impact on the college, but they will also learn from and be mentored by an IT manager with a decade of experience across higher education and the private sector. The selected intern will get lunch on occasion with the IT manager, as well as attend events hosted by both ITS and the College of Law.</p> <p>Typical projects done by the Technology Office include: a full AV installation in a courtroom, mass computer deployments, new software rollouts, and more.</p>	
<p>User Support Specialist - Libraries with FSU ITS</p>	<p>Join our team-oriented and innovative Library IT Department as an IT Support Intern! In this entry-level role, you will gain hands-on experience with IT support, troubleshooting hardware and software issues, and learning essential skills in network maintenance and system administration. Our department is dedicated to enhancing the library's technological infrastructure to support research and learning, and as an intern, you will contribute directly to these goals. Under the mentorship of an experienced supervisor with over 20 years of experience in IT management, you'll have opportunities for professional growth and skill development. This internship offers valuable exposure to a collaborative environment where you can network with library staff, participate in team meetings, and attend workshops designed to boost your technical skills and career readiness.</p> <p>Main Responsibilities/Projects:</p> <ul style="list-style-type: none"> - Provide first-level technical support by responding to help desk tickets and assisting library staff with basic IT issues. - Troubleshoot and resolve hardware and software problems, including desktops, printers, and network connectivity issues. - Assist with the installation, configuration, and maintenance of IT equipment and software systems. - Participate in routine network monitoring and maintenance tasks to ensure system reliability and security. - Collaborate with IT staff on projects related to improving the library's digital services, such as setting up new workstations or helping with software upgrades. 	<p>https://fsu-csm.symplcity.com/students/app/jobs/detail/fa55f34c2165a2944ae376be7f1d5ad6</p>

	- Document support activities and contribute to knowledge-sharing by maintaining accurate records and creating user guides for common issues.	
Helpdesk Assistant - Facilities with FSU ITS	Monitors and responds to customer IT requests within Facilities. Assists with desktop and laptop replacement. Troubleshoots IT issues including hardware, software, and networking. Performs inventory of IT resources. Prepares obsolete IT equipment for surplus.	https://fsu-csm.symlicity.com/students/app/jobs/detail/cd657c4ef925f0faa64cde0489721c0c
IT Inventory Management Intern - COE with FSU ITS	<p>Our IT Inventory Management intern will work directly with our IT Equipment Management (ITEM) system which we developed in house to help manage the technology deployed within our environment. This intern will help our department leverage asset data to inform equipment lifecycle decisions, prepare recommendations to departments for budget planning, and connect incident/service request events to our IT assets. Depending on the interest/skillset of the individual, this intern will have the opportunity to work on inventory applications, validation scripts and report processes that aid in the collection and analysis of our ITEM data.</p> <p>The work location is the FAMU-FSU College of Engineering, which is the only joint engineering college in the country. The college serves one of the most diverse engineering student populations, while hosting a premier research enterprise with research. Our research portfolio ranges from producing the world's most powerful magnets, to advanced superconducting materials and even artificial intelligence and advanced humanoid robotics. Our department, College Computing Services, which is an ITAPP unit part of FSU ITS, serves the IT needs of the college's students, faculty and staff.</p> <p>The supervisor for this position is Brandon Rosenthal, who leads our Desktop & Classroom Support team. Brandon has a background in mechanical engineering and computer science, and enjoys teaching IT, programming, and AV technology skills to anyone who has a willingness to learn.</p>	https://fsu-csm.symlicity.com/students/app/jobs/detail/a038df632ee9200fb33c222f85e69f1a
IT Support Specialist Intern - FSUPD with FSU ITS	Assist employees with hardware/software installations, training, security and data integrity and problem resolution. Assist with tracking inventory to include sanitizing and surplus equipment as needed. Explore new or innovative ways where information technologies can	https://fsu-csm.symlicity.com/students/app/jobs/detail/ffa9ac0f8b9b2525c56581699b6bdb45

	<p>help achieve educational, research, and business goals within FSUPD. Advise IT staff on new or creative ways to better manage IT environment to include Inventory management, training, A/V upgrades, etc.</p> <p>Main Projects:</p> <p>Surplus old IT equipment to include laptops, desktops, monitors, servers, etc.</p> <p>Life cycle refresh. Issuing up to 46 laptops.</p> <p>Imaging, installing PD software, issuing to Officers, training as needed.</p>	
<p>Operations Center Technician Internship</p>	<p>Intakes customer requests via phone or online form for Facilities into AiM (work management system). Accurately routes work orders to appropriate zone or shop. Provides customer feedback on status of work orders. Acts as liaison between customer and facilities workforce. Communicates with campus community regarding any utility or service interruptions.</p>	<p>https://fsu-csm.symplicity.com/students/app/jobs/detail/6f384124c11b97daf17a9a92e2d0edce</p>